

WISH Middle & WISH Academy Students

Please Download the New Service Learning Mobile App

WISH will be implementing a new Service Learning Mobile App system to easily track student hours! This application is available on all Apple devices from the App Store. For students who do not have an Apple device, or are on a phone that does not allow application downloads, the application is web-based and students can log in from any web connection (including Chromebooks and Android phones with an internet connection) by visiting <https://app.mobileserve.com/>. If you having technical issues, please submit a help center ticket via the WISH Website.

Step 1: From your phone APP store, locate and download the MOBILESERVE app.

Step 2: You can log into the app by clicking the GOOGLE button. All students are registered with their WISH Google accounts.

Step 3: Your child will then be prompted to add their date of birth. Children who are under the age of 13 will require approval by a parent before adding the app to their device. Please make sure you are working with your child to approve the app for their use.

- Step 3A: For the approval process, parents will receive an email to the email address provided, and will be required to log into the link they receive to complete the approval process.
- Step 3B: Once the parent approves the application, students can log back into their app on their phone and proceed to Step 4.

Step 4: Your child will then be prompted to enter their sub-organization code based on their grade for the 2023-2024 SY. Please refer to the list below for the correct sub-organization code for your child. ***THIS IS THE GRADE YOU ARE GOING INTO THIS AUGUST.***

- Grade 6 - 1BBD42
- Grade 7 - 0BDABD
- Grade 8 - A5D307
- Grade 9 - 97FDD8
- Grade 10 - DE3719
- Grade 11 - 4A7518
- Grade 12 - ACF426

Step 5: Students can now log their volunteer hours via their phone application.

Please note that parents can also log in on their phones and manage the application should their child not have a phone or not have access to applications. All students can also log in via the MobileServe website to log hours.

Thank you again for your partnership this summer and for supporting the rollout of our new Service Learning App!